

## VIRTUAL ANNUAL GENERAL MEETING (AGM) FREQUENTLY ASKED QUESTIONS (FAQ)

	QUESTIONS	ANSWERS
<b>A</b>	<b>General Questions</b>	
Q1	Why is there a change in venue from past AGMs?	As the recent Securities Commission Guidelines revised 14 May 2020 ( <a href="https://www.sc.com.my/api/documentms/download.ashx?id=c5fbbbcd-3ab0-40ce-a22b-e8bb1d1fe0a8">https://www.sc.com.my/api/documentms/download.ashx?id=c5fbbbcd-3ab0-40ce-a22b-e8bb1d1fe0a8</a> ) and measures on conducting general meetings pursuant to the Covid-19 pandemic allows the Company to hold such meetings virtually by way of electronic means, the large premises to accommodate shareholders turnout is no longer necessary.
Q2	Will there be a management presentation scheduled for the AGM?	In light of the revised method for this year's AGM, a full management presentation prior to the start of the AGM may not be possible. A summary management presentation will, however, be given before receiving the Audited Financial Statements (AFS) for the year ended <b>date</b> at the AGM, followed by a presentation of responses to substantial and relevant questions received from members prior to meeting and during the Virtual AGM.
Q3	Does the constitution of the Company allow for Virtual AGM?	Client to answer
Q4	What if I am late for the Virtual AGM?	The Cut-off date and time for the registration of the Virtual AGM is as per records on the Registrar and reflected in the shareholders CDS account as <b>of XXX date XXX time</b>
Q5	Is the Virtual AGM secured?	Yes absolutely. The Virtual AGM and e-voting platform is secured by 3 level security authentication. In addition V-cube employs its own proprietary secure close loop V-cube communication network including shareholders onboarding, live streaming and e-voting components within the same seamless platform. V-Cube is a well proven technology trademark in Japan and the group is listed on the Tokyo Stock Exchange.
<b>B</b>	<b>Attendance at the Virtual GM</b>	
Q1	Are shareholders able to attend the AGM in person?	No, members are not allowed to attend the AGM in person, following the gathering restrictions and social distancing measures imposed by the Government.

Q2	How can I participate in the AGM if I am not allowed to attend in person?	Members who have pre-registered for the Virtual AGM and authenticated following the company's verification process will be provided with a personal Identifier (ME) and Security Link (US) to access the Virtual AGM proceedings.  <i>Please refer to the FAQ on "Accessing the Virtual AGM proceedings" below.</i>
Q3	How can I ask questions about the Annual Report 2019 if I am not allowed to attend the AGM in person?	Members can submit questions relating to the Annual Report 2019 prior to the Virtual AGM to a dedicated email (XXX) in advance of the AGM which will be replied by the Chairman and/ or Board (subject to the discretion of the Chairman) and such answers will be made available to all members who will be attending the Virtual AGM by way of a document docket that can be downloaded.  <i>Please refer to the FAQ on "Questions from shareholders" below for more details.</i>
Q4	What if the Covid-19 situation improves before the day of the AGM? Will members be allowed to attend the AGM in person on the AGM day?	Unfortunately, the preparation of onsite AGM requires advanced arrangement. Given the current rules of no mass gathering exceeding 20 persons in one location and the SC Guidelines a Full Virtual AGM will be the best option to ensure better turnout and engagement by the members.
Q5	Who are the individual present at the Broadcast Venue?	Not more than 20 persons are allowed in the Broadcast venue subject to strict social distancing inside the confine space.
Q6	Can I invite my friend to attend the Virtual AGM together with me?	Yes if the friend is also a shareholder of the Company and or you have passed your proxies over to the friend by the Cut off date.
Q7	Can I have 2 of my friend to attend as my proxy if I divide the share equally?	Yes you can.
<b>C</b>	<b>Questions from shareholders</b>	
Q1	I have questions on the Annual Report 2019. How can I communicate my questions?	You can email your questions in advance to (xxxx). Your questions must reach us before (time) on (date). We regret that as the AGM is for matters tabled, only substantial and relevant questions relating to the said Annual Report 2019 and the other AGM agenda items as set out in the Notice of AGM will be addressed.

		You are also able to pose relevant questions at the Virtual AGM itself by communicating via a chat channel which will be opened up at the appropriate time, during the relevant Questions and Answers slot.
Q2	Do I need to identify myself when posing questions (email) to the Company?	<p>Yes, please provide</p> <ul style="list-style-type: none"> <li>• your full name as it appears on your CDS account ;</li> <li>• your address;</li> <li>• number of shares held;</li> <li>• your CDS account number; and</li> <li>• Your Handphone number.</li> </ul> <p>We regret that we will not be able to answer your questions if we are unable to verify your shareholder status.</p>
Q3	How do I know if my questions are answered?	<p>Responses to substantial and relevant questions posted to the Company prior to the Virtual AGM will be compiled and made available for all attendees during the Virtual AGM as well as on the Company's website.</p> <p>However, as there may not be sufficient time to address all such questions during the AGM itself, responses to questions which could not be addressed during the AGM will be uploaded and published on the Company's website.</p>
Q4	If my question is not selected what can I do?	
<b>D.</b>	<b>Pre-Registration for the Virtual AGM proceedings</b>	
Q1	Where and when can I start to pre-register for the Virtual AGM?	You can start your pre-registration by going to the Company's website and by clicking on the link " <b>Virtual 7<sup>th</sup> AGM Registration</b> " ( <a href="#">link</a> ) from <b>date</b>
Q2	Is there a closing date for pre-registration?	Yes, please complete your pre-registration before <b>time and date</b> . We regret that only members who have pre-registered before the closing date and whose shareholding status have been verified as per records on the ROD and CDS, will be allowed access to the Virtual AGM and e-voting proceedings.

Q3	Who can pre-register for the Virtual AGM proceedings?	Only the Company's members can pre-register for the Virtual AGM proceedings. Registrations that do not meet this requirement will be rejected during the verification stage.
Q4	Can I pre-register my proxy for the live AGM proceedings?	No. Only the Company's members can pre-register for the Virtual AGM proceedings. Members who appoint proxy will require to submit the completed signed Proxy Forms to the pre-indicated address.
Q5	How do I pre-register for the Virtual AGM proceedings?	<p>Step 1: Go to <a href="#">link</a> for registration.</p> <p>Step 2: Complete the information required for the selected option and click "Preview Responses" after you have completed.</p> <p>Step 3: After reviewing your input and ensure it is accurate, click the "Submit" button.</p> <p>Step 4: You will then receive an email on the acknowledgement of your registration.</p> <p><b>Note:</b> If you do not receive an email acknowledgement after your registration, it means your pre-registration is not successful. Please check your spam/junk email folder or try again.</p>
Q6	What information do I need to provide for the pre-registration?	<p>You will need to provide the following mandatory information:</p> <ul style="list-style-type: none"> <li>• Name as per your CDS account</li> <li>• Email Address</li> <li>• NRIC or Passport Number</li> <li>• Handphone Number</li> </ul> <p>For Joint account holders, please register both names. However, only one NRIC/Passport number and email address is required.</p>
Q7	Why do I need to provide my full NRIC/Passport number?	This will enable the Company to more accurately verify your status as a member of the Company.
Q8	When will I receive the login credentials for the Virtual AGM?	<p>Authenticated members will <b>receive 2 emails</b> from our technology partner (<b>V-cube Malaysia</b>) in the following manner:</p> <p>(1) Confirmation Email of login <b>ME ID</b> before <b>XX</b> date .The email will contain:</p> <ul style="list-style-type: none"> <li>• Log-in Member Entry ME ID</li> </ul>

		<p>(2) Confirmation Email of <b>Unique Security (US)</b> link on the night before the Virtual AGM.</p> <ul style="list-style-type: none"> <li>An emergency contact number and a pre-environment check is attached to ensure you have smooth connectivity to participate in the Virtual AGM.</li> </ul> <p>Authenticated shareholders who have not received a Confirmation Email from our technology partner, Vcube Malaysia by <b>time</b> on <b>date 2020</b> but have registered by <b>date 2020</b> and have not been informed of an unsuccessful registration, should contact our Poll Administrator, Niche Unity Consultants Sdn Bhd by Whatapps to XXXX (from 9.00 a.m. to 5 p.m.) or email us at <b>XXXX</b></p>
Q9	What happens if the Company cannot verify my shareholder status?	If you have not received an email by <b>5 pm 24 June 2020</b> from our technology partner Vcube Malaysia with your ME ID status, you are not verified to access the Virtual AGM proceedings. Please contact us at <b>XXXX</b> or alternatively Whatapps to XXXX (from 9.00 a.m. to 5 p.m.) if you have any emergency clarification required.
<b>E.</b>	<b>Accessing the Virtual AGM proceedings</b>	
Q1	Can I watch the Virtual AGM proceedings from any device?	<p>Yes, you can participate the Virtual AGM from any device as long as</p> <ul style="list-style-type: none"> <li>Your browser is HTML5-compatible (e.g. Microsoft Edge, Chrome, Firefox)</li> <li>You have a stable WIFI connection or LAN connection</li> <li>You have a connection speed of at least 5.0 mbps to watch the webcast in 720p.</li> <li>For best user experience, we advise that you watch the proceedings using your laptop or computer.</li> </ul>
Q2	Can I ask questions during the Virtual AGM?	Yes. A communication box will be enabled for a specific time for the members to post their questions during the Virtual AGM. However, the questions posted will be moderated by an independent party before passing to the Chairman.
Q3	Do I need to pre-register to participate to the Virtual AGM proceedings?	Yes. Please refer to the FAQ on “ <b>Pre-registration for the Virtual AGM proceedings</b> ” above for details.
Q4	Who is the independent party moderator?	<b>Client to answer</b>

Q5	If my signal drop, can I still log in? Who can I contact?	Yes you can re login using your ME and US link provided.
Q6	Will I be able to get to see the whole proceeding process after the Virtual AGM?	The Virtual AGM including chat is recorded. The recordings can be made available upon request to XXXX
<b>F.</b>	<b>Voting on the resolutions tabled for approval at the Virtual AGM</b>	
Q1	Since I am not able to attend the AGM, how can I exercise my votes as a member?	<p>Those who participate in the Virtual AGM proceedings will be able to vote via the same seamless platform. The e-voting procedures will be available for download by all registered attendees when they login into the Virtual AGM.</p> <p>Members (whether individual or corporate) who wish to vote on the resolutions to be tabled for approval at the AGM, can also complete your Proxy Forms to be sent to the Poll Administrator by 23 June 2020 at 2 p.m. or appoint the Chairman of the Meeting as your proxy to vote on your behalf.</p> <p>If you have (whether individual or corporate) appoint the Chairman of the Meeting as your proxy, you <b>must give specific instructions as to voting, or abstentions from voting</b>, in respect of each resolution in the Proxy Form, failing which the Chairman of the Meeting as the proxy for that resolution, will vote at the full discretion of the Chairman</p> <p>The member or proxy holder is only allowed to vote once. In the event that the member or proxy holder voted twice, only the first vote is valid.</p>
Q2	Where can I find the Proxy Form?	<p>The Proxy Form can be downloaded via <b>XXXXX</b>.</p> <p>You can download and print the Proxy Form and affix your signature and send it to the following address by <b>date at time</b> . :-</p> <p style="text-align: center;"><b>ADDRESS</b></p>
Q3	Can I email or post my completed proxy form?	<p>You may do so either way.</p> <p>For members who wish to post the Proxy Form, please print the Proxy Form and post the completed signed Proxy Form using the self- addressed envelope attached to the proxy form.</p> <p>Alternatively, please email the completed scanned or downloaded copy to the Poll Administrator's</p>

		<p>address.</p> <p>Completed signed Proxy Forms sent by post or email must reach our Poll Administrator by <b>date at time</b> . We regret that incomplete or incorrectly completed Proxy Forms will be rejected.</p>
Q4	Can I vote before the start of the Virtual AGM?	E-voting during Virtual AGM is only allowed during the specified time allocated for each resolution by the Chairman. Alternately you may send in your votes earlier by document or proxy to chairman by <b>XXXX</b>
Q5	Will there be a briefing on the e-voting process?	The e-voting process is clearly stated in the <b>E-voting Procedures</b> document which will be loaded into the docket prior to and during the live AGM which can be downloaded.
Q6	Will I be able to see the details of the voting results?	Yes. The Chairman will definitely announce the results of the overall voting in summary and may choose to reveal the breakdown of the e-voting component at his discretion.